



DMIHER Alumni Association congratulates Dr. RUCHI Mishra for her outstanding working in the field of ophthalmology in the United Kingdom. This feedback from a patient is proof of her empathetic and poised personality. We as an association, wish to congratulate Ruchi for her extensive efforts to provide best medical services to her patient and make her alma mater and country proud.

[REDACTED]

7th March 2023

Head of the Department of Ophthalmology EDGH
[REDACTED]

Dear Sir

I attended your department on 10th January 2023 to be seen by your Field Orthoptist team. This was followed on 12th January by an appointment to be seen in clinic.

I wish to record that I was thoroughly impressed on both visits by your staff. Plenty of information about what was to occur during my time in the departments, and delivered in a kind toned manner. This makes one feel relaxed and valued as a patient.

I then attended on Monday 6th March. The purpose of that appointment was for me to have SLT surgery.

From my copy of the 'Consent Form 3' I am able to say that I was seen by Dr Ruchi Sharma. This appointment was an 'eye opener' so to speak. Dr Sharma so very clearly explained the purpose of the procedure, exactly what the procedure involved and the desired outcome.

I have to say as a lay person, that I was more than impressed by the totally understandable detail that Dr Sharma described the whole process to me. Throughout the whole procedure Dr Sharma explained each next stage, consequently I felt totally relaxed, wholly comfortable and respected.

This young doctor is an absolute credit to your department, to the DGH and the NHS.

An excellent five star service for which I am extremely grateful.

Sir, I am one very satisfied patient.

Yours Sincerely
[REDACTED]



Thank
You